

Mission Statement

Patient Participation Group

The PPG is here to listen, help and by working together improve the healthcare of the patients of Wolstanton Medical Centre.

We are a voluntary independent group of patients who seek to represent the views of all patients registered with this practice.

We will -

Offer feedback on the patient perspective

Improve communication between patients and practice

Help to promote good health

Influence decisions about which services are provided

Offer practical support to the practice

Wolstanton Medical Centre

Patient Participation Group (PPG)

As our Mission Statement over the page explains, like you, we are patients registered with this practice. We have been set up as an independent body, with the aim of improving the quality and range of services offered by the practice.

We will do this by listening to all your questions and concerns, so please feel free to drop a note in the Suggestion Box in the main waiting room. We will then put these to the practice on your behalf and they are willing to hear us and respond. Wherever possible, they will act on what you say.

We will also be arranging events through the year, highlighting and providing information about particular health issues.

If you feel that you would like to take a more active part in this process then please let the Reception Staff have your name and an address, phone number or email address and we will contact you as soon as possible. You will be warmly welcomed to the Group and we look forward to working with you to achieve our goals.

Mike Turner
PPG Chair